

## MEETING MINUTES

<b>Project Name:</b> IPRS	<b>Doc. Version No:</b> 1.0	<b>Status:</b> Final
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**Meeting Name:** IPRS Core Team Meeting  
**Facilitator:** Eric Johnson, DMH  
**Scribe:** Sara Parks/Linda Cooper  
**Date:** 9/14/05  
**Time:** 10 - 11 a.m.  
**Location:** Hargrove, Conference Room D

**IPRS Core Team Attendees:**

Sharlene Bryant  
 x Cathy Bennett  
 x Cheryl McQueen  
 Shannon Johnson  
 Gary Imes  
 Joyce Sims  
 Bobby Minish  
 Rick Debell  
 x Thelma Hayter  
 x Eric Johnson

**Others:**

x Ron Oldham  
 X Jamie Herubin  
 x Sandy Flores  
 X Sara Parks  
 X Mike Frost  
 x Linda Smith  
 X Carlisa Stallings  
 X Paul Carr  
 x Linda Cooper

**Attendees:**

x Alamance-Caswell	Onslow
x Albemarle	x OPC
x Catawba	x Pathways
Centerpoint	x Pitt
Crossroads	x Roanoke-Chowan
x Cumberland	x Rockingham
x Durham	x Sand hills Center
x Eastpointe	x SE Center
x Edgecombe-Nash	x SE Regional
x Five – County MHA	x Smoky Mountain
x Foothills	Tideland
x Guilford	x Wake
X Johnston	x Western Highlands
Mecklenburg	x Wilson-Greene
Neuse	
x New River	

**Attendees:**

Item No.	Topics	Upcoming checkwrites: Sept. 16, 23, October 7th
1.	Division and EDS Review	<p><b>Tim Sullivan:</b> Update Medicaid issues</p> <p><b>BugCentral Status</b></p> <p><b>Key CSRs</b></p> <p><b>Operations Support:</b> File Maintenance, Security, and Help Desk</p> <p><b>Area Programs joining this week:</b></p> <p>Roll call</p> <p>Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue.</p>
2.	Area Programs	<p>Review Checkwrite from September 9<sup>th</sup></p> <p>Upcoming checkwrite (cut-off-dates) - Sept. 16, 23, October 7th</p> <p>Reminder: After receiving new provider numbers from DMA, please send these numbers to the IPRS QA distribution list:  <a href="mailto:IPRS.QandA@ncmail.net">IPRS.QandA@ncmail.net</a></p> <p>Hurricane Katrina Pop-Group (KTRNA)</p> <p>Discuss Prior Approval</p> <p>Confirm Core Team Meeting on 9-21-05</p> <p>DPE Sub-Topics</p> <p>IPRS Questions or Concerns</p> <p>DMA Direct Provider Enrollment Questions – A. Floyd/ P. Horrell</p> <p>MMIS Updates - Tim Sullivan &amp; Shannon Johnson</p> <p>Medicaid Questions or Concerns</p> <p>Updates to Roll Call?</p> <p>Any other area program questions/comments?</p> <p>DMH and/or EDS concluding remarks.</p>

**Next Meeting: September 28, 2005**

**For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.**

## ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No.	Topics
1.	<b>Review Checkwrite from September 9<sup>th</sup></b> – Small checkwrite, several Area Programs didn't submit claims, SE Regional had 9,171 denials, Foothills and Smoky Mountain are not 837 compliant.
2.	<b>Upcoming Checkwrites –Sept. 16, 23, October 7<sup>th</sup></b>
3.	<b>Ron Oldham – Update on Medicaid Issues –</b>
4.	<b>Bug Central Status:</b>
5.	<b>Key CSRs:</b> Reports to Jay we had problems downloading on Report 2 Web. Working on fast track for reimbursement report.
6.	<b>Operations Support – File Maintenance, Security</b> – Completed H2012, Katrina pop group must be added by an SE. Mike – 8599 denials that were resubmitted on this past checkwrite, out of 7000 claims, 42 denied.

## ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item No.	Topics
1.	<b>Roll Call</b> (See page 1 for meeting AP participants) (Please mute phones or refrain from excess activity to help with communications.)
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue.
3.	<b>Review Checkwrite – September 9<sup>th</sup></b> Q: Carol (Pitt) – On the last page the paid claims amount and the net pay amount were not the same and normally they are the same amount. Did we get paid for claims because I had 189 claims? A: Adjustment amount should be the same as paid claims. Paul will call Carol regarding this. Carol's phone number is 252-413-1600 ext. 618
4.	<b>Upcoming checkwrite</b> - September 16, 23, October 7th
5.	<b>Agenda items</b> Reminder: After receiving new provider numbers from DMA, please send these numbers to the IPRS QA distribution list: <a href="mailto:IPRS.Qanda@ncmail.net">IPRS.Qanda@ncmail.net</a> . We Have received some. Please make sure you send the location and county as well. Q: Beth (Pathways) – I have received three of our numbers; however I am not sure if they are physician or multi-specialty number. A: If it starts with 59 it is the physician number. Reminder: Each LME must conduct and pass a "format test" for the 837 prior to using the transaction in production. If you have questions please call the IPRS ECS group. Hurricane Katrina Pop-Group (KTRNA) – We will be tracking the pop group for all evacuees. Enroll them whether they qualify for another pop group or not. We will be tracking all services whether paid by County, State, or Federal funds. Ideally we want Federal reimbursement. The budget you have will remain the same in State Funds. Sent service request to EDS to get this in by Friday so you can enroll next week. You will receive a memo from Phillip Hoffman or Mike Mosley which we will forward to you once received. Medicaid is tracking where State evacuees are coming from, IPRS is not.

	<p>Q: Kathy (Rockingham) – What is the Katrina pop group?  A: KTRNA and it is listed on the agenda.  Q: Jeanna (Catawba) – Will there be a service array?  A: No.  Q: If the evacuee does not qualify for any other pop group but only for the Katrina pop group will we not get paid?  A: You will not receive payment from IPRS. We are hoping for Federal reimbursement.  Q: Jeanna (Catawba) – what is the effective date?  A: The effective date is the date of the Hurricane, 8/29/05.  Q: Is there an end date to the target pop?  A: It has not been established yet.  Q: Kathy (Smoky Mountain) – Are they required to be a resident of NC?  A: No  Discuss Prior Approval – You still have to get prior approval for IPRS, no changes for Medicaid either.</p> <p>Confirm Core Team Meeting on 9-21-05 – Eric asked Area Programs if we should cancel core team for next week. Core team has been canceled. Next meeting will be September 28, 2005.</p> <p>DPE Sub-Topics</p> <p><b>IPRS Questions or Concerns:</b>  Q: Janet (Johnston) – We had a lot of denials for T1017HE modifier. I spoke to Carlisa and was told she would get back with me. I have not heard from her since and this is for the 9/2 checkwrite.  A: We had a problem with adjustments that did not go through the router correctly. We resubmitted those on last week's checkwrite so you should see an adjustment.  Q: Lynn (Foothills) – What if there is a difference in the amount of money?  A: We reprocessed 7000 claims and only 42 denied. Some denied due to duplicate. You had 63 denials from the week before and we resubmitted last week and you were paid \$6500.  Q: Jeanna (Catawba) – September 2<sup>nd</sup> H031 and H005 didn't pay at 100%. Did anyone see my question submitted yesterday in Q &amp; A?  A: Cheryl will look into this.  Q: Carol (Pitt) – How do we verify this?  A: IPDR3831 report will show all accounts where there has activity for each checkwrite.  Q: Jeanna (Catawba) – With regards to Hurricane Katrina and the impact on gas, will anyone from the State be present at FARO?  A: Gary Imes, Rick Devell, and Deborah Merrill will all be present.  Q: Has the new policy for retroactive Medicaid been published yet?  A: We are still working on getting this finalized and published. This will be discussed at high level at FARO.  Q: Susan (Pathways) – Is there anymore info on CDSN age edits?  A: Cheryl has not received a response back yet.  Q: Tommy (Sandhills) – Did any other Area Programs receive something from Deborah Merrill regarding year end report on CDW?  A: Some Area Programs responded back "yes". Cheryl – Deborah will be doing a presentation at FARO so this will be discussed further.  Q: Dean (Roanoke Chowan) – Before the new fee schedule was published, interactive therapy session used to start with 20 minute range and then 30 minute range. Now it starts with 30 minute range effective January 1, 2005. Any idea why?  A: Send examples to Ron Oldham (<a href="mailto:ron.oldham@eds.com">ron.oldham@eds.com</a>) and he will look into this.</p> <p><b>DMA Direct Provider Enrollment Questions – Angela Floyd and Pamela Horrell (absent)</b></p> <p><b>MMIS Updates Ron Oldham -</b></p>
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	<b>Medicaid Questions or Concerns</b>
6.	<b>Updates to Roll Call; Other Questions?</b>
7.	<b>DMH and/or EDS Concluding Remarks:</b>

**Action Items**

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
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**Issue Items**

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
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